



Working for you

Your Source For Energy Services and Information

August 2024

Understanding Your PSE&G Bill

For Residential Customers

This is a summary of the charges that may apply to you as a customer of PSE&G. It does not replace the PSE&G Tariffs for Electric Service and/or Gas Service. These Tariffs are on file with the New Jersey Board of Public Utilities (BPU). More detailed information can be found at pseg.com/Tariffs. Note that historical residential rates can also be found at pseg.com/Tariffs. Please keep this insert for future reference.

Gas Service

JANE DOE Your account number: 1234567890 Invoice number: 012345678901

Details of your gas charges Your rate: Residential Service Gas-Heating - RSG (HTG) Meter # 1000000 Usage Actual reading Jan 31, 2024 2511 Less Actual reading Jan 2, 2024 2336 Difference 175 Converted to CCF x 1.012 177.100 Converted to therms x 1.038 183.830 Total gas you used in 29 days 183.830 therms **Delivery charges** Monthly service charge 1 \$8.62 Charges for delivering gas to you: 2 183.830 therms x \$0.545123 \$100.21 Balancing Charge 6 168.200 therms x \$0.097919 \$16.47 \$125.30 Total gas delivery charges Supply charges @ Cost of gas supplied by PSE&G: 183.830 therms x \$0.397487 \$73.07 Total gas supply charges \$73.07 \$198.37 Total gas charges

Explaining gas charges

We measure the volume of gas you use in cubic feet (CCF) and then convert it to therm:

If you used a standard gas clothes dyer, it would take about 6 hours to equal 1 therm of energy.

About the balancing charge The balancing charge includes pipeline, storage and other costs associated with seasonal peaks in usage. It applies from October through May.

Price to compare 6

If you want to consider getting your gas supply from another supplier, you can compare their price with ours. This month, your cost for gas supply is \$73.07 (or an average of \$0.397487 therm). This price to compare varies from month to month, depending on your usage.

Notes:

If you obtain your gas supply from a third party supplier, this charge 4 will not be applied to your PSE&G bill. A similar charge will appear on the bill from your third party supplier.

Gas Explanation of Charges

The basic billing unit for gas is a therm. The charge for each therm used is determined by the rate schedule.

- 1. Monthly Service Charge: This is a fixed monthly charge that includes the cost to maintain an account for a customer, including metering, billing and Infrastructure Improvement Program (IIP) charges.
- 2. Charges for Delivering Gas to You: These are charges to distribute gas to a customer's home, referred to as the Distribution Charge, which includes the cost of government-mandated programs designed to achieve public policy goals, such as energy conservation. It also includes certain net revenue credits and Infrastructure Improvement Program (IIP) charges. Refer to the Tariff for Gas Service for more details.
- 3. Balancing Charge: This is a charge for using PSE&G's storage system applied October through May. The Balancing Charge is an adjustment for the difference between the amount of gas delivered to a customer on a daily basis versus the amount of gas used by the customer on a daily basis.

- The Weather Normalization Charge, previously combined with Balancing, has been suspended and is no longer applicable.
- **4. Supply Charges:** These are charges associated with the cost of natural gas supply. Refer to our website for current charges.
- **5. Price to Compare (PTC):** A customer may choose to receive gas supply from PSE&G or a third party supplier. The PTC is calculated using a customer's natural gas usage and the cost per therm for that gas. This number is useful in helping a customer compare offers from third party suppliers. The current PTC is available on our website.

PSE&G will continue to deliver gas to its customers and is the company that customers call if they have problems with their delivery service.

RATE SCHEDULES AND DESCRIPTIONS

Residential Service Gas (RSG):

This is delivery service for residential purposes. Customers can purchase gas supply from a third party supplier or from PSE&G's Basic Gas Supply Service (BGSS) default service.

Commodity Charge (BGSS-RSG):

This is BGSS default service provided by PSE&G for residential customers served under Rate Schedule RSG. The BGSS-RSG rate may change periodically. See the Tariff for the latest rate.

RATES FOR RESIDENTIAL GAS SERVICE (RSG) **EFFECTIVE JUNE 1, 2024 Delivery Charges** Service Charge (1) \$8.62 Distribution Charge (1) All Use (1) \$0.466475 Off Peak (1&3) \$0.233238 Balancing Charge (2) \$0.097914 Societal Benefits Charge (4) \$0.060059 Weather Normalization Charge (6) \$0.000000 Margin Adjustment Charge (4) (\$0.006308) Green Programs Recovery Charge (4) \$0.009624 Tax Adjustment Credit (\$0.049438) Conservation Incentive Program (7) \$0.064760 **Commodity Charges** Basic Gas Supply Service-RSG (4) \$0.397497 Basic Gas Supply Service-RSG Off-Peak (4 & 5) 0.278530

Notes:

All charges are on a monthly basis and include all applicable taxes; and are applied on a per customer, per therm, or per balancing therm basis, as applicable. See Tariff for Provisions.

- (1) Service charges and Distribution charges include Infrastructure Improvement Program (IIP) Charges.
- (2) Applicable in the months of October through May.
- (3) Limited to customers with gas central air-conditioning equipment; see Tariff for provisions. Applicable in the months of April through October at a rate of one-half the applicable Distribution Charge.
- (4) Charges may change periodically. Refer to psea.com/Tariffs for current charge.
- (5) Applicable in the months of May through October.
- (6) The Weather Normalization Charge has been suspended as of May 31, 2022.
- (7) The Conservation Incentive Program charge is applicable to RSG customers. See Gas Tariff and Rate Schedule for details.

Electric Service



Details of your electric charges

Your rate: Residential Service (RS)

	Total electric you used in	29 days 756	kWh
Less	Actual reading June 1, 2024	26116	
	Actual reading June 30, 2024	26872	
Meter	r # 1000000	Jsage	

Delivery charges

Monthly service charge 0		\$4.95			
Charges for delivering electric to you					
kWh charges					
For the first	600 kWh x \$0.068150	\$40.89			
For the next	156 kWh x \$0.072244	\$11.27			
Total electric delivery charges	\$57.11				
Supply charges 8					
Cost of electric supplied by PSE&G:					
Charges					
For the first	600 kWh x \$0.150683	\$90.41			
For the next	156 kWh x \$0.160256	\$25.00			
Total electric supply charges	\$115.41				
Total electric charges		\$172.52			

Explaining electric charges

We charge for the electric you use in Kilowatt hours (kWh). 1 kilowatt is equal to 1,000 watts.



If you use a standard LCD TV which uses ~150 watts while operating, it would take 7 hours of use to equal 1 kWh

Price to compare @



If you want to consider getting your electric supply from another supplier, you can compare their price with ours. This month, your cost for energy supply is \$115.41 (or an average of \$0.152659 per kWh). This price to compare varies from month to month, depending on your usage.

Your PoD ID is: PE00000000000000000 -Your PoD ID is your Point of Delivery identification within PSE&G's system. You will need this number if you are considering enrolling with another supplier.

Electric Explanation of Charges

The basic billing unit for electricity is a kilowatt-hour (kWh). The charge for each kWh used is determined by the rate schedule.

- 1. Monthly Service Charge: This is a fixed monthly charge that includes the cost to maintain an account for a customer, including metering, billing and Infrastructure Improvement Program (IIP) charges.
- 2. Charges for Delivering Electricity to You: This is the charge to distribute electricity to a customer's home, referred to as the Distribution Charge, which includes the cost of government-mandated programs designed to achieve public policy goals, such as energy conservation. It also includes Infrastructure Improvement Program (IIP) charges. Refer to the Tariff for Electric Service for more details.
- 3. Supply Charges: These are the charges for electric generation, including the cost of the transmission from generation facilities to the local distribution system. Refer to our website for current charges.

4. Price to Compare (PTC): A customer may choose to receive electric supply from PSE&G or a third party supplier. A customer who receives electric supply from a third party supplier will not have to pay the Basic Generation Service Charges (BGS) to PSE&G. The PTC per kWh for PSE&G's BGS Charges for residential customers, by rate schedule, is indicated in the bill illustration above. The current PTC is available on our website.

PSE&G will continue to deliver electricity to its customers and is the company that customers call if they have problems with their delivery service.

RATE SCHEDULES AND DESCRIPTIONS

Residential Service (RS): This is delivery service for residential purposes.

Residential Heating Service (RHS): This rate schedule is closed and in the process of elimination. RHS delivery service is limited to residential purposes where electricity is the sole source of space heating for customers. This service is only available for customers at their current premises who are presently served under this rate schedule.

Residential Load Management Service (RLM): This rate is also know as "Time-of-Day" residential delivery service.

The distribution rate varies between "on-peak" and "off-peak" hours, and by season.

Water Heating Service (WH): This rate schedule is closed and is in the process of elimination. WH delivery service is for controlled water heating. This service is limited to premises that are presently served under this rate schedule.

Water Heating Storage Service (WHS): This is delivery service for controlled water heating storage.

RATES FOR RESIDENTIAL ELECTRIC SERVICE EFFECTIVE JUNE 1, 2024								
	Residential Service (RS)	Residential Heating Service (RHS) (Closed)	Residential Load Mgmt. Service (RLM)	Water Heating Service (WH) (Closed)	Water Heating Storage Service (WHS)			
Delivery Charges								
Service Charge (1):	\$4.95	\$4.95	\$13.94	_	\$0.68			
Distribution Charges: \$/kWh								
0-600 Summer (1&2)	\$0.051210	\$0.057784	_	_	_			
0-600 Winter (1&2)	0.035553	0.037660	_	_	_			
Over 600 Summer (1&2)	0.055284	0.063009	_	_	_			
Over 600 Winter (1&2)	0.035553	0.018894	_	_	_			
Summer On-Peak (1,2&3)	_		\$0.084629					
Summer Off-Peak (1,2&4)	_	_	0.017672	_	_			
Winter On-Peak (1,2&3)	_	_	0.017672	_	_			
Winter Off-Peak (1,2&4)	_	_	0.017672	_	_			
**	_	_	0.017072	_	_			
Common Use (1)	_	\$0.063009	_	_	_			
All Use (1)	_	_	_	\$0.053482	\$0.002120			
Conservation Incentive Program (7)	\$0.000289	\$0.000289	\$0.001029	_	_			
Societal Benefits Charge (5)	\$0.009011	\$0.009011	\$0.009011	\$0.009011	\$0.009011			
Non-utility Generation Charge (5)	0.000026	0.000026	0.000026	0.000026	0.000026			
Solar Pilot Recovery Charge (5)	0.000061	0.000061	0.000061	0.000061	0.000061			
Green Programs Recovery Charge (5)	0.005246	0.005246	0.005246	0.005246	0.005246			
Zero Emission Certificate Recovery Charge	0.004265	0.004265	0.004265	0.004265	0.004265			
Tax Adjustment Credit	(0.001976)	(0.002797)	(0.001854)	(0.00000)	(0.000000			
Electric Supply Charges								
Basic Generation Service Charge: \$/kWh (6)								
0-600 Summer (2&5)	\$0.090186	\$0.085271	_	_	_			
0-600 Winter (2&5)	0.093408	0.090928	_	_	_			
Over 600 Summer (2&5)	0.099714	0.098011	_	_	_			
Over 600 Winter (2&5)	0.093408	0.090928	_	_	_			
Summer On-Peak (2,3&5)		_	\$0.117557	_	_			
Summer Off-Peak (2,4&5)		_	0.074342	_	_			
Winter On-Peak (2,3&5)	_	_	0.109917	_	_			
Winter Off-Peak (2,3&5) Winter Off-Peak (2,4&5)	_		0.081092		_			
, ,	_	_	0.081032	#0.000.400	40.00474			
Summer Use (2&5) Winter Use (2&5)	_	_	_	\$0.082462 0.083999	\$0.084717 0.086137			
, ,				0.00000	0.000137			
Transmission Charge: \$/kWh (6) All Use (5)	\$0.060495	\$0.035212	_	\$0.000000	\$0.000000			
On-Peak (2,3&5)	\$5.555.55	40.0002.2	\$0.140405	40.00000	\$3.555000			
On-Реак (2,3&5) Off-Peak (2,4&5)	_	_	Φυ.140405	_	_			
On-Peak (2,4&5) Reconciliation Charge	Dotorminod Overtails	Dotorminad Overtails	— Determined Quarterly	Dotorminad Overtant	Determined Count			

Notes:

- All charges are on a monthly basis, include all applicable taxes; and are applied on a per customer, per kilowatt (kW), or per kilowatt-hour (kWh) basis, as applicable. See Tariff for Provisions of all Rate Schedules.
- (1) Service charges and Distribution charges include Infrastructure Improvement Program (IIP) Charges.
- (2) Summer is defined as the months of June through September. Winter is all other months.
- (3) RLM On-Peak Hours = 7 A.M. to 9 P.M. (EST) Mon.-Fri. During Daylight Savings Time, all times will move ahead one hour (7 a.m. to 8 a.m. and 9 p.m. to 10 p.m.).
- (4) RLM Off-Peak Hours = All Other
- (5) Charge may change periodically. Refer to pseg.com/Tariffs for current charge.
- (6) Basic Generation Service (BGS) Supply Charges, associated with Residential Small Commercial Pricing (RSCP) customers, were split into its component charges, the BGS-Energy & Capacity Charge and the BGS-Transmission Charge.
- (7) The Conservation Incentive Program charge is applicable to RS, RHS and RLM customers. See Electric Tariff and Rate Schedule for details.

General Information

- To access information about past energy usage:
 Previous billing history, which details your monthly energy use and payments, is available by logging into My Account at pseg.com and then "Billing and Payment History." You can also access PSE&G's Home Energy Analyzer which helps you analyze your home energy use to receive customized energy tips.
- Purchased Electric Power Payment Schedule (PEP):
 Under certain conditions, PSE&G will purchase electric energy produced by small power producers. For additional information, write to: Manager Electric Supply Acquisition, PSE&G T8, P.O. Box 570, Newark, NJ 07101.
- Board of Public Utilities (BPU) Assistance: PSE&G is subject to the jurisdiction of the New Jersey Board of Public Utilities, Division of Customer Assistance, 44 South Clinton Avenue, Post Office Box 350, Trenton, NJ 08625-0350. You may contact the BPU at (800) 624-0241 to request assistance in the resolution of a disputed bill.
- Notice to Tenant Customers of PSE&G: BPU regulations state that a tenant customer may not be billed or have their service disconnected for failure to pay for electric and/or gas service that was diverted outside their premises without their permission. If you are a renter and suspect that your meter is supplying service outside your premises, notify PSE&G immediately by calling 1-800-436-PSEG (7734).
- Interest Paid on Residential Billing Error Overpayments:

 As a residential customer, you are entitled to interest on any overpayment made due to a billing error. You must provide written notification to us of the alleged error. If an error is found, interest will apply to any overpayment that is not fully returned or credited to your account within two billing cycles (approximately 60 days) after written notification of the error to us. Interest will be paid or credited at the rate set by the BPU.
- Tax-exempt Customers: Bills for customers exempt from the New Jersey Sales and Use Tax and Corporation Business Tax will be adjusted in accordance with their tax-exempt status. See Tariff for more details.

Help is Available for Customers who are Struggling to Pay Their Energy Bill

Take a minute to see if you qualify for one of the energy assistance programs below.

Programs for Low to Moderate Income Households

The Universal Service Fund (USF) 1-800-510-3102 • pseg.com/EnergyAssistance

The USF program can help make your energy bills more affordable. Eligible PSE&G customers may receive from \$5 to \$180 monthly toward their energy bill. If you qualify for USF and have a past due balance of \$60 or more, you may have your balance forgiven through the USF Fresh Start Program. For more information or to apply online, visit pseg.com/EnergyAssistance. For a paper application, visit pseg.com/USFApp.

NJ SHARES (NJS) Energy Assistance Grants 1-866-NJSHARES (657-4273) • njshares.org

Income-eligible customers with an outstanding balance on their energy bill, can receive assistance from NJS of up to \$3,800 through the following three grants:

- NJ Board of Utilities Payment Assistance Gas and Electric (NJ BPU PAGE)
- NJS SMART Utility Assistance
- NJS Energy Assistance

To apply for NJ BPU PAGE and NJS SMART, you must first apply and be approved for the Low Income Home Energy Assistance Program (LIHEAP) and Universal Service Fund (USF). If you have not applied or have been denied from LIHEAP/USF, you may be eligible for NJS Energy Assistance. A "good faith" payment of up to \$100 may be required within 90 days prior to applying. For more information or to apply online, visit njshares.org. For a paper application, visit pseg.com/NJSharesApp.

Program for Seniors/Disabled Adults

NJ Lifeline • 1-800-792-9745 • aging.nj.gov Seniors who are at least 65 years old, and disabled adults who are at least 18 years old and receiving Social Security Disability, can apply to receive a \$225 yearly credit. Applicant's annual gross income (not the household income) must be less than \$52,142 if single or less than \$59,209 if married. For more information or to apply online, visit aging.nj.gov.

To apply for, or to get more information about, any of these programs:

- · visit pseg.com/Help
- call the toll-free numbers listed above, or 211
- visit one of PSE&G's 16 walk-in customer service centers

Applications for these programs are available all year but must be accompanied by the required documentation. Applications by mail should be sent to the program administrators, not to PSE&G.

These programs are available to qualified customers. PSE&G does not administer these programs.

