



Working for *you*

Your Source For Energy Services and Information

August 2023

Understanding Your PSE&G Bill

For Residential Customers

This is a summary of the charges that may apply to you as a customer of PSE&G. It does not replace the PSE&G Tariffs for Electric Service and/or Gas Service. These Tariffs are on file with the New Jersey Board of Public Utilities (BPU). More detailed information can be obtained by visiting our website at pseg.com/tariffs. Additionally, note that historical residential rates are provided on our website at pseg.com/tariffs. Please retain this insert for future reference.

Gas Service

JANE DOE

Your account number: 1234567890
Invoice number: 012345678901



Your rate: Residential Service Gas-Heating - RSG (HTG)

Meter # 1000000	Usage
Actual reading Jan 31, 2023	2511
Less Actual reading Jan 2, 2023	2336
Difference	175
Converted to CCF x 1012	177100
Converted to therms x 1.038	183.830
Total gas used in 29 days	183.830 therms

Delivery charges

Monthly service charge ¹	\$8.62
Charges for delivering gas to you: ²	

	183.830 therms x \$0.497634	\$91.48
Balancing Charge ③	168.200 therms x \$0.100713	\$16.94

Total gas delivery charges

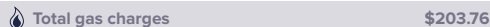
Supply charges ⁴

Cost of gas supplied by PSE&G:

183.830 therms x \$0.471740	\$86.72
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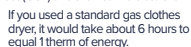
Total gas supply charges

Total gas charges	\$203.76
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Explaining gas charges

We measure the volume of gas you use in cubic feet (CCF) and then convert it to therms.



About the balancing charge

The balancing charge includes pipeline, storage and other costs associated with seasonal peaks in usage. It applies from October through May.

Price to compare ⁵

If you want to consider getting your gas supply from another supplier, you can compare their price with ours. This month, your cost for gas supply is \$86.72 (or an average of \$0.471740 per therm). This *price to compare* varies from month to month, depending on your usage..

Your PoD ID is: PG00000000000000000000 – Your PoD ID is your Point of Delivery identification within PSE&G's system. You will need this number if you are considering enrolling with another supplier.

Gas Explanation of Charges

The basic billing unit for gas is a therm. The charge for each therm used is determined by the rate schedule.

1. Monthly Service Charge: This is a fixed monthly charge that includes the cost to maintain an account for a customer, including metering, billing and Infrastructure Improvement Program (IIP) charges.

2. Charges for Delivering Gas to You: These are charges to distribute gas to a customer's home, referred to as the Distribution Charge, which includes the cost of government-mandated programs designed to achieve public policy goals, such as energy conservation. It also includes certain net revenue credits and Infrastructure Improvement Program (IIP) charges. Refer to the Tariff for Gas Service for more details.

3. Balancing Charge: This is a charge for using PSE&G's storage system applied October through May. The Balancing Charge is an adjustment for the difference between the amount of gas delivered to a customer on a daily basis, versus the amount of gas used by the customer on a daily basis.

The Weather Normalization Charge, previously combined with Balancing, has been suspended and is no longer applicable.

4. Supply Charges: These are charges associated with the cost of natural gas supply. Refer to our website for current charges.

5. Price to Compare (PTC): A customer may choose to receive gas supply from PSE&G or a third party supplier. The PTC is calculated using a customer's natural gas usage and the cost per therm for that gas. This number is useful in helping a customer compare offers from third party suppliers. The current PTC is available on our website.

PSE&G will continue to deliver gas to its customers and is the company that customers call if they have problems with their delivery service.

PSE&G will continue to deliver electricity to its customers and is the company that customers call if they have problems with their delivery service.

RATE SCHEDULES AND DESCRIPTIONS

Residential Service (RS): This is delivery service for residential purposes.

Residential Heating Service (RHS): This rate schedule is closed and in the process of elimination. RHS delivery service is limited to residential purposes where electricity is the sole source of space heating for customers. This service is only available for customers at their current premises who are presently served under this rate schedule.

Residential Load Management Service (RLM): This rate is also know as “Time-of-Day” residential delivery service.

The distribution rate varies between “on-peak” and “off-peak” hours, and by season.

Water Heating Service (WH): This rate schedule is closed and is in the process of elimination. WH delivery service is for controlled water heating. This service is limited to premises that are presently served under this rate schedule.

Water Heating Storage Service (WHS): This is delivery service for controlled water heating storage.

RATES FOR RESIDENTIAL ELECTRIC SERVICE EFFECTIVE JUNE 1, 2023					
	Residential Service (RS)	Residential Heating Service (RHS) (Closed)	Residential Load Mgmt. Service (RLM)	Water Heating Service (WH) (Closed)	Water Heating Storage Service (WHS)
Delivery Charges					
Service Charge (1):	\$4.95	\$4.95	\$13.94	—	\$0.66
<u>Distribution Charges (1): \$/kWh</u>					
0-600 Summer (1&2)	\$0.047449	\$0.055599	—	—	—
0-600 Winter (1&2)	0.035553	0.036675	—	—	—
Over 600 Summer (1&2)	0.051523	0.060823	—	—	—
Over 600 Winter (1&2)	0.035553	0.017909	—	—	—
Summer On-Peak (1,2&3)	—	—	\$0.080700	—	—
Summer Off-Peak (1,2&4)	—	—	0.016847	—	—
Winter On-Peak (1,2&3)	—	—	0.016847	—	—
Winter Off-Peak (1,2&4)	—	—	0.016847	—	—
Common Use (1)	—	\$0.060823	—	—	—
All Use (1)	—	—	—	\$0.052385	\$0.002053
Conservation Incentive Program (7)	\$0.000289	\$0.000289	\$0.001029	—	—
Societal Benefits Charge (5)	\$0.010413	\$0.010413	\$0.010413	\$0.010413	\$0.010413
Non-utility Generation Charge (5)	0.000026	0.000026	0.000026	0.000026	0.000026
Solar Pilot Recovery Charge (5)	0.000067	0.000067	0.000067	0.000067	0.000067
Green Programs Recovery Charge (5)	0.005246	0.005246	0.005246	0.005246	0.005246
Zero Emission Certificate Recovery Charge	0.004265	0.004265	0.004265	0.004265	0.004265
Tax Adjustment Credit	(0.006564)	(0.008709)	(0.006138)	(0.000000)	(0.000000)
Electric Supply Charges					
<u>Basic Generation Service Charge: \$/kWh (6)</u>					
0-600 Summer (2&5)	\$0.077023	\$0.073367	—	—	—
0-600 Winter (2&5)	0.080531	0.081830	—	—	—
Over 600 Summer (2&5)	0.086772	0.086405	—	—	—
Over 600 Winter (2&5)	0.080531	0.081830	—	—	—
Summer On-Peak (2,3&5)	—	—	\$0.100394	—	—
Summer Off-Peak (2,4&5)	—	—	0.063398	—	—
Winter On-Peak (2,3&5)	—	—	0.095132	—	—
Winter Off-Peak (2,4&5)	—	—	0.068746	—	—
Summer Use (2&5)	—	—	—	\$0.070988	\$0.070830
Winter Use (2&5)	—	—	—	0.072723	0.070843
<u>Transmission Charge: \$/kWh (6)</u>					
All Use (5)	\$0.061153	\$0.039880	—	\$0.000000	\$0.000000
On-Peak (2,3&5)	—	—	\$0.132919	—	—
Off-Peak (2,4&5)	—	—	—	—	—
Reconciliation Charge	Determined Quarterly	Determined Quarterly	Determined Quarterly	Determined Quarterly	Determined Quarterly
Notes: All charges are on a monthly basis, include all applicable taxes; and are applied on a per customer, per kilowatt (kW), or per kilowatt-hour (kWh) basis, as applicable. See Tariff for Provisions of all Rate Schedules. (1) Service charges and Distribution charges include Infrastructure Improvement Program (IIP) Charges. (2) Summer is defined as the months of June through September. Winter is all other months. (3) RLM – On-Peak Hours = 7 A.M. to 9 P.M. (EST) Mon.-Fri. During Daylight Savings Time, all times will move ahead one hour (7 a.m. to 8 a.m. and 9 p.m. to 10 p.m.). (4) RLM – Off-Peak Hours = All Other (5) Charge may change periodically. Refer to pseg.com/tariffs for current charge. (6) Basic Generation Service (BGS) Supply Charges, associated with Residential Small Commercial Pricing (RSCP) customers, were split into its component charges, the BGS-Energy & Capacity Charge and the BGS-Transmission Charge. (7) The Conservation Incentive Program charge is applicable to RS, RHS and RLM customers. See Electric Tariff and Rate Schedule for details.					

General Information

- **To access information about past energy usage:** Previous billing history, which details your monthly energy use and payments, is available by logging into **My Account** at pseg.com and then “Billing and Payment History.” You can also access PSE&G’s Home Energy Analyzer which helps you analyze your home energy use to receive customized energy tips.
- **Purchased Electric Power Payment Schedule (PEP):** Under certain conditions, PSE&G will purchase electric energy produced by small power producers. For additional information, write to: Manager Electric Supply Acquisition, PSE&G – T8, P.O. Box 570, Newark, NJ 07101.
- **Board of Public Utilities (BPU) Assistance:** PSE&G is subject to the jurisdiction of the New Jersey Board of Public Utilities, Division of Customer Assistance, 44 South Clinton Avenue, Post Office Box 350, Trenton, NJ 08625-0350. You may contact the BPU at (800) 624-0241 to request assistance in the resolution of a disputed bill.
- **Notice to Tenant Customers of PSE&G:** BPU regulations state that a tenant customer may not be billed or have their service disconnected for failure to pay for electric and/or gas service that was diverted outside their premises without their permission. If you are a renter and suspect that your meter is supplying service outside your premises, notify PSE&G immediately by calling 1-800-436-PSEG (7734).
- **Interest Paid on Residential Billing Error Overpayments:** As a residential customer, you are entitled to interest on any overpayment made due to a billing error. You must provide written notification to us of the alleged error. If an error is found, interest will apply to any overpayment that is not fully returned or credited to your account within two billing cycles (approximately 60 days) after written notification of the error to us. Interest will be paid or credited at the rate set by the BPU.
- **Tax-exempt Customers:** Bills for customers exempt from the New Jersey Sales and Use Tax and Corporation Business Tax will be adjusted in accordance with their tax-exempt status. See Tariff for more details.

Help is Available for Customers who are Struggling to Pay Their Energy Bill

Take a minute to see if you qualify for one of the energy assistance programs below.

Programs for Low to Moderate Income Households

The Universal Service Fund (USF)

1-800-510-3102 • energyassistance.nj.gov

The USF program can help make your energy bills more affordable. Eligible PSE&G customers may receive from \$5 to \$180 monthly toward their energy bill. If you qualify for USF and have a past due balance of \$60 or more, you may have your balance forgiven through the USF Fresh Start Program. For more information or to apply online, visit energyassistance.nj.gov

Payment Assistance for Gas and Electric (PAGE) **1-855-465-8783 • njpoweron.org**

PAGE provides low and moderate income customers with financial assistance towards their past due electric or gas bills. To qualify, customers must have a balance of at least \$100 on their PSE&G bill and be past due, as well as meet program income guidelines and other requirements. Customers eligible for LIHEAP and USF Programs are also eligible for PAGE, but must first complete their LIHEAP/USF application. For more information or to apply online, visit njpoweron.org

NJ SHARES (NJS)

1-866-NJSHARES (657-4273) • njshares.org

NJ SHARES is for moderate income households experiencing financial crisis and not eligible for USF and Low Income Home Energy Assistance Program (LIHEAP). Eligibility is determined by income and household size. Customers must have a past due electric or gas bill. For more information or to apply online, visit njshares.org

Program for Seniors/Disabled Adults

NJ Lifeline • 1-800-792-9745 • aging.nj.gov

Seniors who are at least 65 years old, and disabled adults who are at least 18 years old and receiving Social Security Disability, can apply to receive a \$225 yearly credit. For more information or to apply online, visit aging.nj.gov

To apply for, or to get more information about, any of these programs:

- visit pseg.com/help Or pseg.com/ayuda (en español)
- call the toll-free numbers listed above, or 211
- visit one of PSE&G’s 16 walk-in customer service centers

Applications for these programs are available all year but must be accompanied by the required documentation.

Applications by mail should be sent to the program administrators, not to PSE&G.

These programs are available to qualified customers. PSE&G does not administer these programs.